

## **Privacy Statement VU Shipping**

### **About VU Shipping and this Privacy Statement**

VU Shipping B.V. (hereinafter referred to as: "VUS") is registered at Schiedamsedijk 171 (3011EP) in Rotterdam and is having its office at the address Ringdijk 458, (2983 GS) in Ridderkerk, The Netherlands and is registered with the Chamber of Commerce under registration id/number 24185997.

VUS is a specialist in global maritime transport. In this privacy statement you can read the most important information regarding the processing of personal data. We recommend that you carefully read the information below.

VUS respects the privacy of its clients and all other persons whose personal data it processes, such as website visitors. We therefore aim to handle this personal data with due care in conformity with the applicable privacy rules and in particular the General Data Protection Regulation (GDPR).

### **Which personal data will be processed, for which purposes will this be used and with whom do we share this?**

This privacy statement applies to all personal data that will be collected by VUS for the services that we offer, which is necessary for using our website and which you have personally provided to us. With personal data we mean personal data within the meaning of article 4, subclause 1, of the GDPR.

When you decide to obtain our services we require data for the purpose of communication, and for the execution of our provision of service. A description is given below of which personal data we process, for which purposes this is used and on which legal basis this processing takes place.

#### We process the following data:

- Contact details (name, address details, e-mail address and telephone number);
- Data that Google Analytics collects regarding your surfing behavior, internet browser, type of device, etcetera;
- Other personal data that you actively provide to us through messages or forms on our website.

We have no intention of processing special personal data or data of children under 16 years of age, therefore we request that you do not send us this personal data.

#### Purposes:

VUS uses your data for the following purposes:

- for the execution of our provision of service;
- for the improvement of our website and provision of service;
- for the fulfilment of our statutory obligations, for example because we have a processing obligation for tax purposes;
- to approach you for statistical research or a client satisfaction survey;
- to offer the option to subscribe to our newsletter and to be able to send this to you;
- to assist you if you have questions or complaints regarding our services.

VUS hereby uses your personal data exclusively and solely for these necessary specific purposes and on the basis of the grounds referred to hereinafter, as referred to in article 6 of the GDPR:

- compliance with a legal obligation;
- given consent;
- legitimate interest.

There is no automated decision-making. We cannot provide the service to you if you do not wish to provide us with the personal data necessary on the basis of contractual and/or statutory purposes.

### **How is your data protected?**

VUS understands that keeping your personal data safe is important. The data that is stored in our database is protected by means of using accepted and up-to-date electronic security technologies, in accordance with the applicable standards for data protection. In addition, our website is secured by means of SSL certificates. You can recognize this by the green lock icon to the left of the URL in your browser's address bar and by the letters "HTTPS". All data and documents that you send and receive through our website are encrypted thereby and cannot be read by third parties. The exchange of data and documents between our websites, also takes place by means of secured connections. If you have the impression that your data is not properly secured or there are indications of misuse, please contact us by means of the contact details found at the bottom of the page.

### **How long is your data kept for?**

VUS keeps the personal data for no longer than necessary for the purposes for which your data is processed. We will delete this data when we no longer require your personal data in the context of our provision of service. Only if and insofar as we must save personal data for longer, such as for the fulfilment of our statutory obligations and/or for the Tax and Customs Administration, a retention period of 7 years applies.

### **The rights accruing to you**

If your personal data is processed by us, you have the following rights:

- access the personal data;
- rectification of the personal data;
- erasure of the personal data ('right to be forgotten');
- correct the personal data;
- withdraw your permission for the processing of personal data;
- let the processing of your personal data be restricted;
- object to the processing of your personal data;
- rely on the right to data portability.

The requests above can be submitted at any time by means of sending an email to VUS. You can find our email address on our website.

VUS will inform you as soon as possible, but no later than within 4 weeks, about the follow-up given to the request. In order to be certain that we provide the personal data concerned on the basis of your

request to the correct person, we can request that you submit for verification a copy of a valid passport, driving license, or identity document, with a passport photo and BSN number blackened out. We will only consider requests that relate to your own personal data.

### **Sharing data with third parties**

Without permission VUS will not lend, lease, sell or disclose in another manner your personal data, unless there is any statutory provision, court decision, regulation, or other rule that obliges us to do so.

VUS will also only share your personal data with third parties insofar as necessary for the implementation of our website and/or provision of service with due regard to the purposes set out above. This is also the case during the engagement of a third party we engage for the performance of the agreement and the administrator of the website, to ensure that the website functions properly from a technical point of view.

### **Transfer to non-EU countries**

VUS may process your personal data outside the EEA. If and insofar your personal data is processed outside the EEA, we will ensure that appropriate safeguards will be provided. For example, by providing an adequate level of protection under an agreement which covers the EU requirements for the transfer of personal data outside the EU, such as the European Commission approved standard contractual clauses.

### **Cookies**

A cookie is a small text file that is placed on the hard drive of your computer, tablet or smartphone during a visit to our website. A cookie contains data so that you can be recognized as a visitor each time you visit our website. 'Cookies' are used to increase the usability of the website(s) of VUS. You can refuse the use of these cookies at any required time, although this can limit the functionality and the usability of the website(s).

We use the following types of cookies on our website:

- **Functional cookies:**

- **Session cookies - PHPSESSID**

We use session cookies for updating session information. These are cookies for updating information during your visit to the website and permanent cookies that recognize you during a new visit to our website. |

- **Cookie notification - user\_accepted\_cookies**

If you have given permission for the placement of cookies by using the cookie notification, we can remember this by means of a cookie. This saves you from having to repeat your preferences over and over again.

- **Analytic cookies:**

We use analytic cookies to obtain insight into visits to our website based on information regarding visitor numbers, popular pages and subjects. In this manner we can better align the communication and provision of information with the requirements of visitors to our website. More specifically we use the following Analytical cookies:

- Google Analytics ( utma, utmb, utmc, utmt, utmz, ga, gat, gid (combination of)).

When you visit our website, cookies originating from third parties (such as Google) can be installed on your equipment. By means of using the website(s) of VUS, you give permission for the processing of the information by third parties in the manner and for the purposes as described regarding this matter. VUS has no control over the placement and use of cookies by these third parties.

In addition, buttons are included on our website to be able to promote (“like”) or share (“tweet”) web pages on the social networks of Facebook, LinkedIn and Instagram. These buttons work through pieces of code that originate from Facebook, LinkedIn and Instagram respectively. Cookies are placed by means of this code. We have no control over this. Please read the privacy statement of Facebook, LinkedIn and/or Instagram (whose statements can change regularly) to see what they do with your (personal) data, which they process by means of these cookies.

You can sign out for cookies by setting your internet browser in such a manner that it will no longer save cookies. In addition, you can delete all information that was saved earlier by means of your browser settings.

For further information regarding the use, the management and the deletion of cookies for each operating system type, we invite you to consult the following link: <https://autoriteitpersoonsgegevens.nl/nl/onderwerpen/internet-telefoon-tv-en-post/cookies#faq>

### **Submitting a complaint to the Dutch Data Protection Authority**

If you have any objections or concerns regarding the manner in which we deal with your personal data, including the manner in which we have processed your personal data, you can report this to the national supervisory authority, the Dutch Data Protection Authority. This can be done by means of the following link:

<https://www.autoriteitpersoonsgegevens.nl/en/contact-dutch-dpa/contact-us>

### **Contact details and amendments of the privacy statement**

If you wish to contact us in respect of questions or comments related to this privacy statement, you can do this using the following contact details:

#### **VUS B.V.**

Ringdijk 458

2983 GS Ridderkerk

Telephone number: +31 (0)10-2973003 (accessible from 09:00 to 17:00 hours)

Website: [www.vushipping.com](http://www.vushipping.com)

Email: [request@vushipping.com](mailto:request@vushipping.com)

Whatsapp: +31 (0)6-11475958

### **In conclusion**

VUS can from time to time adjust the processing purposes and this privacy statement based thereon, if new developments occur and/or we deem this necessary. Therefore, regularly check the privacy

statement for a potential update. Your continued use of our website and/or services following any amendments or revisions of this privacy statement will be evidence of your agreement to the terms and conditions of this revised statement.

This privacy statement has been drawn up/adjusted in June 2022.